

Customer Banking Leadership Organisational Structure

START 2020



ROBIN BULLOCH
CUSTOMER BANKING DIRECTOR

TSB ExCo



CAROL ANDERSON

BRANCH
DISTRIBUTION
DIRECTOR UK



IAN RAMSDEN

DIRECTOR OF
CUSTOMER
BORROWING &
INSURANCE



CRAIG BUNDELL

DIRECTOR OF
EVERYDAY
BANKING



CATHERINE
DOUGLAS

BUSINESS BANKING
DIRECTOR



ROLAND
MCCORMACK

MORTGAGE
DISTRIBUTION
DIRECTOR



PETE MARKEY

CHIEF MARKETING
OFFICER



ANDREW DAVIS

COMMERCIAL
DIRECTOR

STARTS 2020



GARY JONES

CUSTOMER
DELIVERY
DIRECTOR

STARTS 2020



NEIL MITCHELL

HEAD OF
CUSTOMER
CONDUCT &
VULNERABILITY

COO Future Leadership Organisational Structure



SURESH VISWANATHAN
CHIEF OPERATING OFFICER

TSB ExCo Member | LONDON



MIKE
GAMBLE

DIRECTOR OF
CUSTOMER SERVICE
DESIGN & DELIVERY



PADRAIG CARTON

DIRECTOR OF
CUSTOMER SERVICE
OPERATIONS



JOHN
LYONS

DIRECTOR OF
PAYMENTS &
PARTNERSHIPS



CARLOS
ABARCA

CHIEF TECHNOLOGY
INNOVATION OFFICER



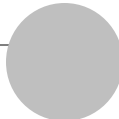
ANDY BOON

DIRECTOR OF
CHANGE



MIKE
ERRINGTON

CHIEF
INFORMATION
OFFICER



TBC

DIRECTOR OF
DIGITAL AND DATA
ENGINEERING



MIKE
CORRAN

DIRECTOR OF
PROCUREMENT &
PROPERTY



MARK
BARRON

HEAD OF
ENTERPRISE
ASSURANCE

ADDITIONAL PARTNERS



ANNA
MITCHELL

FINANCE
PARTNER



JONATHAN
MAYES

HUMAN
RESOURCES
PARTNER



PETER
BURNIE

COO BUSINESS
MANAGER



JESSICA
NEEDHAM

PERSONAL
ASSISTANT